

## PRESS RELEASE – FOR IMMEDIATE RELEASE

### SECURITY OFFICERS TALK TO THE ANIMALS AT ZSL LONDON ZOO

C.UK Security Services, one of the best performing security companies in the UK, as ranked by the Security Industry Authority, have recently been awarded a contract to protect London Zoo for The Zoological Society of London (ZSL). The C.UK security team are delighted to be protecting a home, which over the years, has been the abode of many a famous animal, including Guy the Gorilla. ZSL London Zoo now houses almost 750 species of animal and has a collection of buildings that include two Grade 1 and eight Grade 11 listed structures.

The prestigious long term contract involves a C.UK team providing 24 hour security, including customer liaison officers, who also attend several different events that are held on a daily basis. During the evening the C.UK security team, in conjunction with the zoo keepers, ensure the wellbeing of the collection of animals as well as protecting the property and staff at ZSL London Zoo from intruders.

Customer care is absolutely paramount for ZSL and C.UK, with many years of experience managing similar contracts, understands that the security provision must be sensitive to maintaining the enormous goodwill that is felt for ZSL London Zoo. Rog Hatlem, CEO of C.UK Security said “We are delighted to have been awarded such a prestigious contract and I am confident that our team will demonstrate the high level of service that we provide to our clients.”

C.UK believe that effective communication is key to their success and at the heart of their operations lies an Integrated Management System, bespoke to C.UK and taken from industrial management consultancy best practice. This system enhances operational control and provides clients with full visibility of the operational reality. [ends]

#### Notes to editors:

**C.UK Security Services Ltd.** C.UK is one of the best performing national security companies in the UK, as ranked by the Security Industry Authority. C.UK offers a complete security package, from manned-guarding and CCTV to key-holding and mobile patrols and we operate across numerous sectors, including high-end retail, specialist events, construction, corporate buildings, insolvency, healthcare, shopping centres, distribution and rail. C.UK has great relationships with amazing clients because we exceed their expectations. The exceptional capability of our people means we can deal with any security or customer care issue, giving our clients absolute peace of mind.

**The Zoological Society of London (ZSL)** is a charity devoted to the worldwide conservation of animals and their habitats. London Zoo is the world's oldest scientific zoo, and was opened in London on April 27, 1828. Originally intended to be used as a collection for scientific study, it was eventually opened to the public in 1847. Today it houses a collection of 755 species of animals, with 15,104 individuals, making it one of the largest collections in the United Kingdom.

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