

DISTRIBUTION: MYERS BEDS LTD

OVERVIEW OF MAJOR RESULTS

- The client couldn't be more delighted having no reported incidents of thefts since C.UK began managing the security on site
- The site is now very secure and trespassing is definitely a thing of the past
- Our client, John Cornhill commented "We are really pleased with the level of security that C.UK has placed on the site, which has definitely contributed to saving our revenue lost through theft and has controlled the access to and from the site."

SITUATION

The Myers Beds Company has been in business for nearly 135 years. The original Vauxhall Walk location was where Myers manufactured their mattresses until 1982. That year marked the moving of their facility to Huntingdon and it is there that Myers continues to make its beds today. The company now employs 600 people and utilises a spacious 300,000 square feet spread out on 13 acres.

Myers called in C.UK to help them with their security on site. Historically there had been no security arrangements in place and they did not operate a barrier or gatehouse system at the premises. Theft was rife with easy access to the site for intruders. Former employees also regularly visited the site to use the canteen facilities without appropriate authorisation. Myers asked C.UK to come up with a proposal to reduce the internal and external theft, prevent trespasses and to challenge the workforce, as appropriate, when they left the site. They wanted C.UK to build a good working relationship with the work force, as they were naturally apprehensive about the introduction of security on the site.

C.UK SOLUTION

C.UK had heard similar concerns many times from their clients and was confident that they could resolve the issues and secure the site in an appropriate manner. The Officers appointed to successfully run the contract were both assertive, whilst demonstrating tact and diplomacy.

CASE STUDY

Training the officers was paramount to ensure that every Officer had extensive knowledge of the site. The relief Officers were also trained to ensure continuous cover of the site even during holiday or sickness periods.

The senior management regularly visited the site to support the Officers and the client in the changes that were taking place. The management also acts promptly to any issues that arose, especially during the infancy of the contract.

C.UK set up a gatehouse and barrier security procedures including ad hoc checks of people leaving the site and this immediately had an impact on the theft and intruder situation and completely stopped the unauthorised visits by ex-employees to use the canteen facilities.

RESULTS

The client couldn't be more delighted to have had no reported incidents of thefts since C.UK began managing the security on site. The site is now very secure and trespassing is definitely a thing of the past.

Our client contact, John Cornhill commented "We are really pleased with the level of security that C.UK has placed on the site, which has definitely contributed to saving our revenue lost through theft and has controlled the access to and from the site."

The contract continues to develop and the Officers on the site are now taking further NVQ training.

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